

PM	Description	Region	Month	CLEC	SWBT	Benchmark	Z-Value	Result
PM 17	Billing Completeness	CO	Aug	98.2%	98.9%		26.49	No
			Sep	98.5%	99.0%		23.78	No
			Oct	98.0%	99.2%		60.51	No
			Nov	98.1%	98.7%		24.21	No
			Dec	98.1%	98.8%		27.73	No
PM 18	Billing Timeliness (Mechanized Bill)	CO	Aug	96.7%		95% within 6th workday	(1.71)	No*
			Sep	99.0%			(4.00)	
			Oct	94.6%			0.36	
			Nov	76.4%			18.65	
			Dec	76.3%			18.68	
PM 25	Local Operations Center Grade of Service - % of Calls Answered within 20 Seconds	CO	Aug	89.7%	83.8%		(31.55)	No
			Sep	87.4%	87.1%		(1.84)	
			Oct	91.4%	90.8%		(4.23)	
			Nov	90.6%	91.7%		8.14	
			Dec	87.2%	84.0%		(19.26)	
PM 29	Resale - % SWBT Caused Missed Due Dates - Field Work - Business	CWT	Aug	9.03%	9.68%		(0.38)	No
			Sep	5.78%	10.02%		(2.39)	
			Oct	10.25%	10.36%		(0.06)	
			Nov	10.55%	9.34%		0.60	
			Dec	14.86%	9.90%		2.41	
PM 29	Resale - % SWBT Caused Missed Due Dates - Field Work - Business	DFW	Aug	10.64%	9.21%		0.93	No No**
			Sep	8.78%	8.56%		0.16	
			Oct	8.56%	7.61%		0.68	
			Nov	10.28%	7.70%		1.89	
			Dec	11.38%	9.28%		1.44	
PM 29	Resale - % SWBT Caused Missed Due Dates - Field Work - Business	HS	Aug	19.62%	11.07%		5.78	No
			Sep	7.08%	10.48%		(2.33)	
			Oct	8.18%	10.01%		(1.32)	
			Nov	8.90%	10.34%		(0.91)	
			Dec	13.65%	9.33%		2.83	

PM	Description	Region	Month	CLEC	SWBT	Benchmark	Z-Value	Result
PM 30	Resale - % SWBT Missed Due Dates Due to Lack of Facilities > 30 Days - Residence	CWT	Aug	1.92%	6.60%		(1.35)	No
			Sep	5.36%	6.92%		(0.45)	
			Oct	3.92%	7.85%		(1.03)	
			Nov	12.50%	5.34%		1.94	
			Dec	4.17%	6.07%		(0.55)	
PM 30	Resale - % SWBT Missed Due Dates Due to Lack of Facilities - Business	CWT	Aug	7.48%	7.63%		(0.10)	No
			Sep	4.42%	7.19%		(1.81)	
			Oct	8.61%	7.36%		0.73	
			Nov	8.26%	6.90%		0.77	
			Dec	13.06%	7.48%		3.06	
PM 30	Resale - % SWBT Missed Due Dates Due to Lack of Facilities - Business	DFW	Aug	8.40%	6.64%		1.32	No**
			Sep	7.32%	6.23%		0.89	No**
			Oct	6.42%	5.73%		0.57	
			Nov	8.02%	5.84%		1.82	No
			Dec	10.41%	6.67%		2.97	No
PM 30	Resale - % SWBT Missed Due Dates Due to Lack of Facilities - Business	HS	Aug	17.95%	9.27%		6.32	No
			Sep	4.87%	8.54%		(2.76)	
			Oct	7.97%	7.90%		0.05	
			Nov	8.12%	8.34%		(0.15)	
			Dec	12.86%	7.19%		4.16	No
PM 30	Resale - % SWBT Missed Due Dates Due to Lack of Facilities > 30 Days - Business	CWT	Aug	8.33%	7.77%		0.10	No
			Sep	7.69%	9.98%		(0.27)	
			Oct	4.76%	12.08%		(1.02)	
			Nov	22.22%	11.99%		1.29	
			Dec	27.59%	7.62%		3.67	
PM 30	Resale - % SWBT Missed Due Dates Due to Lack of Facilities > 30 Days - Business	DFW	Aug	23.33%	8.57%		2.77	No
			Sep	13.33%	10.16%		0.56	
			Oct	0.0%	9.65%		(1.60)	
			Nov	37.50%	8.88%		5.23	No
			Dec	2.33%	11.16%		(1.82)	

PM	Description	Region	Month	CLEC	SWBT	Benchmark	Z-Value	Result
PM 30	Resale - % SWBT Missed Due Dates Due to Lack of Facilities > 90 Days - Business	ST	Aug	10.81%	1.13%		4.32	No
			Sep	0.0%	2.21%		< 10 obs	
			Oct	9.09%	2.33%		1.43	No**
			Nov	0.0%	0.41%		(0.20)	
			Dec	0.0%	0.0%		0.00	
PM 32	Resale - Average Delay Days for SWBT Caused Missed Due Dates - Field Work - Residence	DFW	Aug	6.07	5.65		0.29	
			Sep	4.71	5.92		(0.98)	
			Oct	6.29	5.36		0.58	
			Nov	10.50	6.23		1.36	Marginal
			Dec	9.00	6.08		0.97	No**
PM 32	Resale - Average Delay Days for SWBT Caused Missed Due Dates - No Field Work - Residence	DFW	Aug	4.19	4.98		(0.43)	
			Sep	3.22	5.03		(0.84)	
			Oct	5.36	5.11		0.13	
			Nov	2.75	5.25		< 10 obs	
			Dec	22.26	8.21		2.19	No
PM 33	Resale - % SWBT Caused Missed Due Dates > 30 Days - Field Work - Business	CWT	Aug	0.93%	0.58%		0.81	
			Sep	0.34%	0.81%		(0.89)	
			Oct	0.41%	1.10%		(1.02)	
			Nov	1.83%	0.93%		1.35	
			Dec	3.60%	0.70%		4.73	No
PM 33	Resale - % SWBT Caused Missed Due Dates > 30 Days - Field Work - Business	DFW	Aug	1.96%	0.66%		2.93	No
			Sep	1.22%	0.70%		1.22	No**
			Oct	0.0%	0.68%		(1.60)	
			Nov	3.01%	0.54%		6.14	No
			Dec	0.24%	0.88%		(1.39)	
PM 35	Resale - % Trouble Reports on N and T Orders within 10 Days - Field Work - Business	CWT	Aug	1.59%	2.60%		(1.11)	
			Sep	1.77%	2.63%		(0.89)	
			Oct	4.29%	2.87%		1.27	Marginal
			Nov	3.35%	2.33%		0.96	No**
			Dec	0.95%	2.36%		(1.34)	

PM	Description	Region	Month	CLEC	SWBT	Benchmark	Z-Value	Result
PM 35	Resale - % Trouble Reports on C Orders within 10 Days - Field Work - Business	CWT	Aug	0.0%	3.11%		< 10 obs	Marginal No**
			Sep	9.09%	2.18%		1.53	
			Oct	9.09%	3.05%		1.14	
			Nov	11.11%	3.15%		< 10 obs	No**
			Dec	9.09%	3.95%		0.86	
PM 35	Resale - % Trouble Reports on C Orders within 10 Days - No Field Work Business	CWT	Aug	1.88%	1.68%		0.54	No
			Sep	1.91%	1.39%		1.18	
			Oct	1.26%	1.56%		(0.65)	
			Nov	1.39%	1.33%		0.14	
			Dec	2.34%	1.33%		2.32	
PM 35	Resale - % Trouble Reports on C Orders within 10 Days - Field Work - Business	DFW	Aug	5.26%	2.88%		0.62	No
			Sep	0.0%	2.36%		(0.66)	
			Oct	7.41%	2.45%		1.62	
			Nov	0.0%	3.06%		(0.87)	
			Dec	10.53%	2.81%		1.98	
PM 35	Resale - % Trouble Reports on C Orders within 10 Days - No Field Work Business	DFW	Aug	1.48%	1.40%		0.28	No
			Sep	1.36%	1.47%		(0.31)	
			Oct	1.52%	1.35%		0.52	
			Nov	1.66%	1.37%		0.92	
			Dec	2.18%	1.45%		1.94	
PM 35	Resale - % Trouble Reports on C Orders within 10 Days - Field Work - Residence	HS	Aug	0.0%	5.13%		< 10 obs	No
			Sep	0.0%	5.41%		< 10 obs	
			Oct	20.0%	5.16%		2.89	
			Nov	0.0%	5.14%		< 10 obs	
			Dec	0.0%	5.08%		(1.19)	
PM 35	Resale - % Trouble Reports on C Orders within 10 Days - Field Work - Business	HS	Aug	0.0%	2.26%		(0.55)	No
			Sep	3.70%	2.49%		0.40	
			Oct	0.0%	1.64%		(0.65)	
			Nov	11.11%	1.75%		2.95	
			Dec	0.0%	1.88%		(0.44)	

PM	Description	Region	Month	CLEC	SWBT	Benchmark	Z-Value	Result
PM 35	Resale - % Trouble Reports on C Orders within 10 Days - No Field Work Business	ST	Aug	0.76%	1.96%		(2.96)	
			Sep	0.94%	1.77%		(2.04)	
			Oct	0.84%	1.79%		(2.19)	
			Nov	1.81%	1.55%		0.59	
			Dec	2.65%	1.50%		2.12	No
PM 35	UNE Loop and Port - % Trouble Reports on C Orders within 10 Days - No Field Work	CWT	Aug	1.75%	1.41%		1.15	
			Sep	1.70%	1.24%		3.55	No
			Oct	1.72%	1.19%		3.63	No
			Nov	1.42%	1.00%		2.42	No
			Dec	1.51%	0.99%		3.30	No
PM 35	UNE Loop and Port - % Trouble Reports on C Orders within 10 Days - No Field Work	DFW	Aug	1.30%	1.22%		0.66	
			Sep	1.15%	1.13%		0.19	
			Oct	1.85%	1.14%		5.87	No
			Nov	1.89%	1.15%		5.18	No
			Dec	2.37%	1.15%		8.38	No
PM 35	Resale - % Trouble Reports on C Orders within 10 Days - No Field Work Business	HS	Aug	1.15%	1.66%		(1.69)	
			Sep	0.90%	1.58%		(2.05)	
			Oct	0.92%	1.53%		(1.92)	
			Nov	3.22%	1.42%		5.45	No
			Dec	1.08%	1.65%		(1.49)	
PM 35	UNE Loop and Port - % Trouble Reports on C Orders within 10 Days - No Field Work	HS	Aug	2.07%	1.42%		2.52	No
			Sep	1.42%	1.35%		0.57	
			Oct	1.88%	1.29%		5.01	No
			Nov	1.52%	1.25%		1.99	No
			Dec	1.91%	1.35%		4.84	No
PM 35	UNE Loop and Port - % Trouble Reports on C Orders within 10 Days - No Field Work	ST	Aug	1.89%	1.52%		1.15	
			Sep	1.07%	1.36%		(1.99)	
			Oct	1.62%	1.51%		0.57	
			Nov	1.74%	1.40%		1.37	Marginal
			Dec	1.53%	1.22%		1.43	No**

PM	Description	Region	Month	CLEC	SWBT	Benchmark	Z-Value	Result
PM 37	Resale - Trouble Report Rate - Residence	CWT	Aug	2.70%	3.01%		(3.83)	
			Sep	3.11%	2.59%		6.58	No
			Oct	2.34%	2.15%		2.52	No
			Nov	2.07%	1.84%		3.25	No
			Dec	2.12%	2.07%		0.61	
PM 37	Resale - Trouble Report Rate - Residence	HS	Aug	3.08%	3.32%		(3.33)	
			Sep	3.27%	3.24%		0.29	
			Oct	3.09%	2.80%		3.99	No
			Nov	2.72%	2.66%		0.81	
			Dec	2.94%	2.89%		0.67	
PM 37	Resale - Trouble Report Rate - Residence	ST	Aug	3.09%	3.33%		(2.30)	
			Sep	3.14%	2.70%		4.37	No
			Oct	2.55%	2.45%		1.03	No**
			Nov	2.11%	2.15%		(0.47)	
			Dec	2.05%	2.18%		(1.33)	
PM 37	Resale - Trouble Report Rate - UNE Loop and Port Combinations	CWT	Aug	1.87%	2.55%		(2.94)	
			Sep	2.49%	2.22%		2.14	No
			Oct	2.48%	1.89%		5.93	No
			Nov	1.72%	1.60%		1.49	No**
			Dec	1.91%	1.77%		1.78	No
PM 37	Resale - Trouble Report Rate - UNE Loop and Port Combinations	DFW	Aug	2.86%	2.04%		8.22	No
			Sep	2.06%	1.91%		1.78	No
			Oct	1.98%	1.79%		2.74	No
			Nov	1.95%	1.84%		1.73	No
			Dec	2.11%	1.91%		3.22	No
PM 38	Resale - % Missed Repair Commitments - Dispatch - Residence	CWT	Aug	8.60%	9.91%		(1.65)	
			Sep	8.75%	7.32%		2.10	No
			Oct	5.14%	6.34%		(1.56)	
			Nov	7.89%	6.11%		2.20	No
			Dec	5.26%	7.74%		(2.84)	

PM	Description	Region	Month	CLEC	SWBT	Benchmark	Z-Value	Result
PM 38	Resale - % Missed Repair Commitments - No Dispatch - Residence	CWT	Aug	3.75%	2.55%		0.68	No No**
			Sep	4.55%	1.56%		1.93	
			Oct	2.86%	1.30%		1.13	
			Nov	0.0%	0.99%		(0.77)	
			Dec	1.75%	1.03%		0.54	
PM 38	Resale - % Missed Repair Commitments - No Dispatch - Residence	DFW	Aug	4.59%	3.30%		0.75	No
			Sep	0.88%	3.11%		(1.36)	
			Oct	2.91%	2.88%		0.02	
			Nov	5.62%	2.48%		1.89	
			Dec	0.90%	2.39%		(1.03)	
PM 38	Resale - % Missed Repair Commitments - No Dispatch - Residence	ST	Aug	0.0%	0.86%		(0.76)	Marginal No** No**
			Sep	0.0%	2.02%		(1.10)	
			Oct	6.90%	2.58%		1.45	
			Nov	4.35%	1.23%		1.35	
			Dec	4.00%	1.52%		1.01	
PM 38	Resale - % Missed Repair Commitments - No Dispatch - Business	HS	Aug	0.0%	3.44%		(0.76)	No
			Sep	6.67%	5.25%		0.24	
			Oct	10.53%	5.74%		0.88	
			Nov	0.0%	2.27%		(0.66)	
			Dec	11.76%	3.02%		2.05	
PM 38	Resale - % Missed Repair Commitments - No Dispatch - Business	ST	Aug	8.33%	3.30%		0.96	Marginal No**
			Sep	0.0%	7.11%		(1.03)	
			Oct	21.43%	8.87%		1.61	
			Nov	0.0%	2.68%		(0.55)	
			Dec	14.29%	4.19%		< 10 obs	
PM 38	UNE Loop and Port - % Missed Repair Commitments - Dispatch	CWT	Aug	10.78%	10.14%		0.22	No No** No No
			Sep	16.28%	8.06%		5.56	
			Oct	8.33%	7.17%		1.02	
			Nov	11.16%	6.88%		3.58	
			Dec	10.61%	8.38%		1.99	

PM	Description	Region	Month	CLEC	SWBT	Benchmark	Z-Value	Result
PM 38	UNE Loop and Port - % Missed Repair Commitments - Dispatch	HS	Aug	10.67%	10.97%		(0.13)	Marginal No** No
			Sep	8.39%	7.92%		0.37	
			Oct	7.47%	6.18%		1.45	
			Nov	6.37%	5.16%		1.63	
			Dec	10.34%	7.40%		3.92	
PM 38	UNE Loop and Port - % Missed Repair Commitments - Dispatch	ST	Aug	25.71%	9.11%		4.82	No
			Sep	23.21%	10.31%		6.49	No
			Oct	14.81%	7.72%		4.75	No
			Nov	21.10%	8.77%		8.02	No
			Dec	10.61%	8.04%		1.82	No
PM 38	UNE Loop and Port - % Missed Repair Commitments - No Dispatch	CWT	Aug	0.0%	2.79%		(0.56)	No No No
			Sep	5.41%	1.67%		1.81	
			Oct	2.27%	1.64%		0.37	
			Nov	5.00%	1.29%		2.32	
			Dec	7.84%	1.17%		4.58	
PM 38	UNE Loop and Port - % Missed Repair Commitments - No Dispatch	DFW	Aug	7.14%	3.82%		1.55	No
			Sep	0.0%	3.58%		(1.84)	
			Oct	6.52%	3.22%		1.87	
			Nov	2.56%	2.90%		(0.23)	
			Dec	1.40%	2.81%		(1.10)	
PM 38	UNE Loop and Port - % Missed Repair Commitments - No Dispatch	ST	Aug	33.33%	1.15%		< 10 obs	No No
			Sep	8.33%	2.62%		1.97	
			Oct	3.85%	3.31%		0.17	
			Nov	6.06%	1.40%		2.39	
			Dec	0.0%	1.83%		(0.96)	
PM 39	Resale - Receipt to Clear Duration - Trouble Report (Hours) - Out of Service - No Dispatch - Residence	DFW	Aug	11.44	14.61		(1.41)	No
			Sep	8.37	13.95		(0.79)	
			Oct	5.54	11.92		(2.05)	
			Nov	27.80	13.09		4.25	
			Dec	4.41	13.44		(1.20)	

PM	Description	Region	Month	CLEC	SWBT	Benchmark	Z-Value	Result
PM 39	Resale - Receipt to Clear Duration - Trouble Report (Hours) - Affecting Service - Dispatch - Business	HS	Aug	9.80	13.84		(1.75)	No
			Sep	9.40	12.95		(1.16)	
			Oct	9.21	12.81		(1.22)	
			Nov	18.13	12.84		1.79	
			Dec	10.62	13.94		(0.55)	
PM 39	Resale - Receipt to Clear Duration - Trouble Report (Hours) - Affecting Service - Dispatch - Business	ST	Aug	11.07	19.37		(2.63)	No
			Sep	16.26	20.24		(0.99)	
			Oct	29.18	19.27		1.65	
			Nov	20.09	19.59		0.11	
			Dec	16.98	22.03		(0.92)	
PM 39	UNE Loop and Port - Receipt to Clear Duration - Trouble Reports (Hours) - Out of Service - No Dispatch	CWT	Aug	9.34	16.61		< 10 obs	No
			Sep	2.66	11.58		< 10 obs	
			Oct	8.13	11.79		(0.88)	
			Nov	12.40	11.94		0.12	
			Dec	21.51	13.32		2.08	
PM 41	Resale - % Repeat Reports - Business	DFW	Aug	9.09%	8.35%		0.55	Marginal No**
			Sep	9.62%	7.97%		1.21	
			Oct	9.63%	8.23%		1.06	
			Nov	6.59%	8.17%		(1.17)	
			Dec	7.33%	7.99%		(0.50)	
PM 41	UNE Loop and Port - % Repeat Reports	DFW	Aug	12.15%	8.15%		3.45	No
			Sep	10.66%	8.13%		2.23	No
			Oct	10.74%	7.83%		2.90	No
			Nov	8.74%	8.16%		0.60	No
			Dec	10.24%	8.56%		1.88	
PM 41	Resale - % Repeat Reports - Business	HS	Aug	7.33%	8.14%		(0.59)	No
			Sep	9.50%	7.94%		1.13	
			Oct	9.09%	8.24%		0.59	
			Nov	10.23%	7.75%		1.90	
			Dec	11.16%	8.08%		2.29	

PM	Description	Region	Month	CLEC	SWBT	Benchmark	Z-Value	Result
PM 41	UNE Loop and Port - % Repeat Reports	HS	Aug	18.18%	8.69%		4.17	No
			Sep	15.33%	8.39%		5.21	No
			Oct	8.26%	8.77%		(0.46)	
			Nov	10.86%	8.44%		2.50	No
			Dec	10.08%	9.10%		1.13	No**
PM 41	UNE Loop and Port - % Repeat Reports	ST	Aug	16.13%	8.21%		2.27	No
			Sep	15.70%	8.52%		3.82	No
			Oct	11.50%	8.12%		2.08	No
			Nov	11.73%	7.61%		2.70	No
			Dec	9.94%	7.73%		1.50	No**
PM 43	Resale - Average Installation Interval (Days) - VGPL	ST	Aug	4.95	8.22		(2.01)	
			Sep	4.69	11.80		(1.98)	
			Oct	5.05	7.96		(3.40)	
			Nov	22.60	17.44		3.06	No
			Dec	3.02	9.58		(5.54)	
PM 43	Resale - Average Installation Interval (Days) - DSL	CWT	Nov	8.78	5.44		4.00	No
			Dec	n/a	5.91		< 10 obs	
PM 43	Resale - Average Installation Interval (Days) - DSL	DFW	Nov	8.03	6.02		3.41	No
			Dec	5.00	6.74		(1.40)	
PM 43	Resale - Average Installation Interval (Days) - ISDN - BRI	CWT	Aug	18.78	9.58		< 10 obs	
			Sep	16.00	9.52		3.49	No
			Oct	22.30	8.64		7.56	No
			Nov	6.78	9.36		(1.71)	
			Dec	6.92	7.94		(0.34)	
PM 43	Resale - Average Installation Interval (Days) - ISDN - BRI	ST	Aug	8.09	12.58		(1.17)	
			Sep	8.91	11.48		(1.03)	
			Oct	20.08	8.78		8.84	No
			Nov	4.39	10.68		(2.51)	
			Dec	7.92	7.28		0.65	
PM 43	Resale - Average Installation Interval (Days) - ISDN - PRI	HS	Aug	13.00	13.52		< 10 obs	
			Sep	12.00	14.53		(1.78)	
			Oct	12.87	10.86		3.33	No
			Nov	8.44	12.88		(6.15)	
			Dec	5.86	9.94		(7.59)	

PM	Description	Region	Month	CLEC	SWBT	Benchmark	Z-Value	Result
PM 45	Resale - % SWBT Caused Missed Due Dates - VGPL	DFW	Aug	0.5%	0.5%		(0.04)	No No
			Sep	0.0%	0.8%		(1.94)	
			Oct	0.5%	0.3%		0.79	
			Nov	3.2%	1.7%		2.17	
			Dec	3.3%	0.5%		6.32	
PM 45	Resale - % SWBT Caused Missed Due Dates - VGPL	HS	Aug	0.0%	4.6%		(3.32)	No
			Sep	0.0%	4.6%		(3.06)	
			Oct	0.0%	10.5%		(4.51)	
			Nov	19.4%	3.9%		10.37	
			Dec	6.7%	8.8%		(1.20)	
PM 45	Resale - % SWBT Caused Missed Due Dates - VGPL	ST	Aug	1.8%	5.6%		(1.21)	No
			Sep	0.0%	8.3%		(2.97)	
			Oct	0.0%	0.6%		(0.58)	
			Nov	43.6%	1.4%		19.6	
			Dec	0.0%	0.5%		(0.71)	
PM 45	Resale - % SWBT Caused Missed Due Dates - DSL	CWT	Nov	17.5%	2.3%		5.16	No
			Dec	13.6%	3.1%		3.51	No
PM 45	Resale - % SWBT Caused Missed Due Dates - DSL	DFW	Nov	11.3%	5.7%		2.49	No
			Dec	11.6%	8.7%		1.33	No**
PM 45	Resale - % SWBT Caused Missed Due Dates - DSL	HS	Nov	2.9%	4.0%		(0.59)	No
			Dec	12.6%	4.9%		3.73	
PM 45	Resale - % SWBT Caused Missed Due Dates - ISDN - BRI	CWT	Aug	21.4%	9.0%		2.71	No
			Sep	22.2%	8.9%		3.50	No
			Oct	11.2%	5.7%		2.39	No
			Nov	14.0%	6.2%		2.21	No
			Dec	2.9%	8.9%		(1.21)	
PM 45	Resale - % SWBT Caused Missed Due Dates - ISDN - BRI	HS	Aug	14.8%	27.9%		(2.26)	No
			Sep	21.3%	23.9%		(0.72)	
			Oct	22.6%	27.9%		(1.52)	
			Nov	37.8%	29.5%		2.33	
			Dec	8.1%	22.6%		(3.91)	

PM	Description	Region	Month	CLEC	SWBT	Benchmark	Z-Value	Result
PM 45	Resale - % SWBT Caused Missed Due Dates - ISDN - PRI	DFW	Aug	0.0%	0.0%		0.0	No
			Sep	12.4%	0.0%		31.33	
			Oct	0.0%	0.0%		0.0	
			Nov	0.0%	0.0%		0.0	No
			Dec	33.3%	2.9%		14.19	
PM 46	Resale - % Trouble Reports on N,T,C Orders within 30 Days - DSL	CWT	Nov	5.0%	4.7%		0.07	No
			Dec	13.6%	5.7%		2.12	
PM 46	Resale - % Trouble Reports on N,T,C Orders within 30 Days - DSL	DFW	Nov	4.0%	5.4%		(0.64)	No
			Dec	14.3%	5.1%		5.05	
PM 46	Resale - % Trouble Reports on N,T,C Orders within 30 Days - DSL	HS	Nov	2.9%	11.4%		(2.72)	No
			Dec	10.4%	5.5%		2.30	
PM 46	Resale - % Trouble Reports on N,T,C Orders within 30 Days - ISDN - BRI	CWT	Aug	5.0%	3.6%		0.46	No
			Sep	4.3%	4.7%		(0.13)	
			Oct	3.1%	5.4%		(0.57)	
			Nov	2.0%	3.5%		(0.56)	
			Dec	11.8%	4.7%		1.86	
PM 46	Resale - % Trouble Reports on N,T,C Orders within 30 Days - ISDN - BRI	DFW	Aug	1.6%	4.6%		(1.10)	No
			Sep	2.2%	5.7%		(1.72)	
			Oct	12.0%	4.8%		3.25	
			Nov	5.2%	5.5%		(0.15)	
			Dec	4.1%	4.7%		(0.31)	
PM 47	Resale - % Missed Due Dates Due to Lack of Facilities - DSL	CWT	Nov	15.0%	0.95%		6.21	No
			Dec	6.82%	0.31%		4.88	No
PM 47	Resale - % Missed Due Dates Due to Lack of Facilities - DSL	DFW	Nov	1.61%	1.59%		0.02	No
			Dec	6.88%	0.96%		6.23	
PM 47	Resale - % Missed Due Dates Due to Lack of Facilities - DSL	HS	Nov	1.9%	0.47%		1.92	No
			Dec	6.67%	0.51%		6.88	No
PM 47	Resale - % Missed Due Dates Due to Lack of Facilities - ISDN - BRI	CWT	Aug	0.0%	0.5%		(0.46)	No
			Sep	1.6%	0.2%		1.86	
			Oct	2.6%	0.2%		4.18	
			Nov	4.0%	0.2%		4.84	
			Dec	0.0%	0.4%		(0.36)	

PM	Description	Region	Month	CLEC	SWBT	Benchmark	Z-Value	Result
PM 47	Resale - % Missed Due Dates Due to Lack of Facilities - ISDN - BRI	DFW	Aug	0.0%	0.0%		(0.18)	No No** No
			Sep	1.9%	0.2%		4.17	
			Oct	0.0%	0.3%		(0.73)	
			Nov	0.9%	0.2%		1.25	
			Dec	0.8%	0.1%		1.90	
PM 47	Resale - % Missed Due Dates Due to Lack of Facilities - ISDN - BRI	HS	Aug	1.6%	7.8%		(1.79)	No
			Sep	3.6%	4.2%		(0.36)	
			Oct	2.8%	6.2%		(1.82)	
			Nov	2.2%	3.7%		(1.04)	
			Dec	5.2%	2.1%		2.20	
PM 49	Resale - Average Delay Days for SWBT Caused Missed Due Dates - VGPL	ST	Aug	1.0	8.31		< 10 obs	No
			Sep	n/a	32.82		< 10 obs	
			Oct	n/a	11.40		< 10 obs	
			Nov	4.0	2.71		1.66	
			Dec	n/a	8.00		< 10 obs	
PM 49	Resale - Average Delay Days for SWBT Caused Missed Due Dates - DSL	HS	Nov	5.33%	5.25%		< 10 obs	No
			Dec	6.65%	3.12%		4.36	
PM 49	Resale - Average Delay Days for SWBT Caused Missed Due Dates - ISDN - BRI	CWT	Aug	17.89	8.69		< 10 obs	No No
			Sep	20.0	7.80		4.26	
			Oct	22.77	6.06		7.55	
			Nov	9.43	8.65		< 10 obs	
			Dec	3.00	8.45		< 10 obs	
PM 49	Resale - Average Delay Days for SWBT Caused Missed Due Dates - ISDN - BRI	ST	Aug	10.43	7.42		< 10 obs	No
			Sep	8.60	7.68		0.34	
			Oct	18.42	4.47		9.62	
			Nov	2.29	7.94		< 10 obs	
			Dec	6.67	6.17		< 10 obs	
PM 50	Resale - % SWBT Caused Missed Due Dates > 30 Days - ISDN - BRI	CWT	Aug	7.1%	0.7%		4.45	No
			Sep	3.2%	0.6%		2.41	No
			Oct	2.6%	0.0%		5.74	No
			Nov	0.0%	0.2%		(0.28)	
			Dec	0.0%	0.3%		(0.31)	

PM	Description	Region	Month	CLEC	SWBT	Benchmark	Z-Value	Result
PM 50	Resale - % SWBT Caused Missed Due Dates > 30 Days - ISDN - BRI	DFW	Aug	0.0%	0.0%		(0.18)	No No**
			Sep	0.6%	0.0%		2.66	
			Oct	0.6%	0.2%		0.93	
			Nov	0.0%	0.7%		(0.92)	
			Dec	0.8%	4.6%		(1.99)	
PM 50	Resale - % SWBT Caused Missed Due Dates > 30 Days - ISDN - BRI	ST	Aug	0.0%	0.9%		(0.55)	No
			Sep	0.0%	0.7%		(0.71)	
			Oct	4.0%	0.8%		2.83	
			Nov	0.0%	1.4%		(0.80)	
			Dec	0.0%	0.0%		0.0	
PM 52	Resale - Mean Time to Restore (Hours) - Dispatch - VGPL	DFW	Aug	5.60	4.20		1.50	Marginal No**
			Sep	5.05	3.81		1.55	
			Oct	7.15	4.87		0.80	
			Nov	4.82	4.33		0.46	
			Dec	9.56	3.98		6.45	
PM 52	Resale - Mean Time to Restore (Hours) - Dispatch - VGPL	HS	Aug	8.09	7.80		0.10	No
			Sep	9.27	7.72		0.41	
			Oct	5.79	4.90		< 10 obs	
			Nov	2.37	5.22		< 10 obs	
			Dec	17.37	5.09		8.19	
PM 52	Resale - Mean Time to Restore (Hours) - Dispatch - DSL	DFW	Nov	13.81	7.33		< 10 obs	No
			Dec	15.85	5.23		6.82	
PM 52	Resale - Mean Time to Restore (Hours) - Dispatch - ISDN - BRI	DFW	Aug	10.81	5.09		< 10 obs	No
			Sep	4.65	5.38		< 10 obs	
			Oct	5.86	5.38		0.31	
			Nov	5.47	5.62		(0.07)	
			Dec	8.69	4.79		3.06	
PM 52	Resale - Mean Time to Restore (Hours) - Dispatch - ISDN - BRI	HS	Aug	9.90	30.35		(0.82)	No
			Sep	3.36	22.80		(0.79)	
			Oct	9.62	13.67		(0.43)	
			Nov	15.02	7.14		1.49	
			Dec	11.10	5.66		3.92	

PM	Description	Region	Month	CLEC	SWBT	Benchmark	Z-Value	Result
PM 52	Resale - Mean Time to Restore (Hours) - Dispatch - ISDN - BRI	ST	Aug	5.48	6.15		< 10 obs	
			Sep	7.49	9.07		< 10 obs	
			Oct	5.11	6.63		(0.52)	
			Nov	12.14	9.14		0.82	
			Dec	15.84	5.25		10.83	No
PM 53	Resale - % Repeat Reports - ISDN - BRI	HS	Aug	6.67%	3.74%		0.59	
			Sep	12.5%	2.66%		2.41	No
			Oct	17.65%	2.40%		4.05	No
			Nov	20.0%	2.37%		4.43	No
			Dec	14.29%	2.25%		4.24	No
PM 53	Resale - % Repeat Reports - ISDN - BRI	ST	Aug	0.0%	3.28%		< 10 obs	
			Sep	12.5%	3.02%		2.18	No
			Oct	17.65%	3.14%		3.37	No
			Nov	35.71%	2.70%		7.51	No
			Dec	31.58%	2.57%		7.87	No
PM 54	Resale - Failure Frequency (Trouble Report Rate) - DSL	CWT	Nov	4.35%	4.24%		0.04	
			Dec	8.99%	4.96%		1.65	No
PM 54	Resale - Failure Frequency (Trouble Report Rate) - DSL	DFW	Nov	3.70%	4.55%		(0.46)	
			Dec	8.78%	5.18%		2.71	No
PM 54	Resale - Failure Frequency (Trouble Report Rate) - DSL	HS	Nov	2.83%	8.43%		(1.98)	
			Dec	7.17%	4.26%		2.12	No
PM 54	Resale - Failure Frequency (Trouble Report Rate) - DS1	HS	Aug	10.0%	6.60%		0.59	
			Sep	8.33%	5.59%		0.56	
			Oct	16.28%	5.32%		3.02	No
			Nov	0.0%	6.32%		< 10 obs	
			Dec	0.0%	5.26%		< 10 obs	
PM 54	Resale - Failure Frequency (Trouble Report Rate) - ISDN - BRI	CWT	Aug	1.79%	2.08%		(0.39)	
			Sep	3.49%	2.39%		1.44	
			Oct	2.03%	2.57%		(0.70)	
			Nov	1.73%	1.99%		(0.37)	
			Dec	3.99%	2.37%		2.06	No

PM	Description	Region	Month	CLEC	SWBT	Benchmark	Z-Value	Result
PM 54	Resale - Failure Frequency (Trouble Report Rate) - ISDN - BRI	HS	Aug	2.88%	3.74%		(1.00)	No
			Sep	2.81%	2.66%		0.22	
			Oct	2.62%	2.40%		0.36	
			Nov	2.12%	2.37%		(0.43)	
			Dec	3.53%	2.25%		2.35	
PM 54	Resale - Failure Frequency (Trouble Report Rate) - ISDN - BRI	ST	Aug	2.29%	3.28%		(1.02)	Marginal No**
			Sep	4.10%	3.02%		1.20	
			Oct	3.98%	3.14%		0.95	
			Nov	3.27%	2.70%		0.70	
			Dec	4.16%	2.57%		2.04	
PM 54	Resale - Failure Frequency (Trouble Report Rate) - ISDN - BRI	ST	Aug	0.2%	0.10%		0.71	No
			Sep	0.0%	0.07%		(0.63)	
			Oct	0.0%	0.07%		(0.66)	
			Nov	0.16%	0.05%		1.30	
			Dec	0.16%	0.03%		1.73	
PM 55.1	UNEs - Average Installation Interval - DSL - Requires No Conditioning	CWT	Aug	n/a	n/a		< 10 obs	No
			Sep	9.50	5.79		< 10 obs	
			Oct	5.43	5.05		0.34	
			Nov	7.20	5.27		2.12	
			Dec	6.50	5.60		< 10 obs	
PM 55.1	UNEs - Average Installation Interval - DSL - Requires Conditioning	DFW	Aug	n/a	n/a		< 10 obs	No
			Sep	9.11	11.0		< 10 obs	
			Oct	17.87	8.33		5.74	
			Nov	23.0	11.5		< 10 obs	
			Dec	15.33	11.5		< 10 obs	
PM 55.1	UNEs - Average Installation Interval - DSL - Requires No Conditioning	HS	Aug	n/a	n/a		< 10 obs	No
			Sep	n/a	10.93		< 10 obs	
			Oct	7.0	7.47		< 10 obs	
			Nov	11.0	8.15		2.58	
			Dec	8.79	8.42		0.31	

PM	Description	Region	Month	CLEC	SWBT	Benchmark	Z-Value	Result
PM 56	UNEs - % Installed within 3 Days - BRI Loop (1-10)	CWT	Aug	75.0%		95%	< 10 obs	No
			Sep	100%			(5.00)	
			Oct	90.9%			4.09	
			Nov	81.3%			13.75	
			Dec	93.3%			1.67	
PM 56	UNEs - % Installed within 3 Days - DS1 Loop	CWT	Aug	25.0%		95%	< 10 obs	No
			Sep	85.7%			< 10 obs	
			Oct	60.0%			35.00	
			Nov	92.9%			2.14	
			Dec	57.1%			< 10 obs	
PM 56	UNEs - % Installed within 3 Days - 8.0 dB Loop (1-10)	ST	Aug	71.4%		95%	< 10 obs	No
			Sep	100%			< 10 obs	
			Oct	100%			< 10 obs	
			Nov	92.3%			2.69	
			Dec	82.4%			12.65	
PM 56	UNEs - % Installed within 3 Days - BRI Loops (1-10)	DFW	Aug	55.0%		95%	40.0	No
			Sep	97.0%			(1.97)	
			Oct	79.2%			15.83	
			Nov	100%			< 10 obs	
			Dec	75.8%			19.24	
PM 56	UNEs - % Installed within 3 Days - DS1 Loop	DFW	Aug	n/a		95%	< 10 obs	No
			Sep	100%			< 10 obs	
			Oct	75.0%			< 10 obs	
			Nov	77.8%			< 10 obs	
			Dec	64.3%			30.71	
PM 56	UNEs - % Installed within 3 Days - BRI Loops (1-10)	HS	Aug	100%		95%	< 10 obs	No
			Sep	82.4%			12.65	
			Oct	70.0%			25.00	
			Nov	90.0%			5.00	
			Dec	60.4%			34.58	

PM	Description	Region	Month	CLEC	SWBT	Benchmark	Z-Value	Result
PM 57	UNEs - Average Response Time for Loop Make-Up Information	CWT	Aug	4.50	3.01		< 10 obs	No
			Sep	3.25	3.19		0.24	
			Oct	3.52	3.22		2.51	
			Nov	2.33	2.30		0.28	
			Dec	1.63	1.89		(1.49)	
PM 57	UNEs - Average Response Time for Loop Make-Up Information	DFW	Aug	n/a	2.32		< 10 obs	Marginal No**
			Sep	3.10	3.08		0.02	
			Oct	3.18	2.95		0.92	
			Nov	2.05	2.12		(0.52)	
			Dec	2.07	1.97		1.03	
PM 58	UNEs - % SWBT Caused Missed Due Dates - 8.0 dB Loop - No Field Work	CWT	Aug	0.0%	0.3%		(0.44)	No No
			Sep	0.0%	0.3%		(0.41)	
			Oct	0.7%	0.3%		0.84	
			Nov	1.5%	0.3%		2.77	
			Dec	1.2%	0.2%		3.31	
PM 58	UNEs - % SWBT Caused Missed Due Dates - 8.0 dB Loop - No Field Work	HS	Aug	0.6%	0.3%		1.44	No No
			Sep	0.5%	0.3%		0.69	
			Oct	0.3%	0.3%		(0.02)	
			Nov	1.9%	0.3%		9.92	
			Dec	1.5%	0.2%		9.68	
PM 58	UNEs - % SWBT Caused Missed Due Dates - 8.0 dB Loop - No Field Work	ST	Aug	3.6%	0.2%		7.46	No
			Sep	2.2%	0.2%		3.75	No
			Oct	4.3%	0.2%		7.55	No
			Nov	1.8%	0.2%		2.82	No
			Dec	2.1%	0.2%		3.08	No
PM 58	UNEs - % SWBT Caused Missed Due Dates - 5.0 dB Loop	HS	Aug	15.0%	4.6%		6.05	No
			Sep	1.0%	4.6%		(1.77)	
			Oct	0.0%	10.5%		(2.68)	
			Nov	0.0%	3.9%		< 10 obs	
			Dec	25.4%	8.8%		4.72	

PM	Description	Region	Month	CLEC	SWBT	Benchmark	Z-Value	Result
PM 58	UNEs - % SWBT Caused Missed Due Dates - 5.0 dB Loop	ST	Aug	5.3%	5.6%		(0.12)	No
			Sep	3.2%	8.3%		(2.04)	
			Oct	8.1%	0.6%		4.82	
			Nov	2.8%	1.4%		0.66	
			Dec	0.0%	0.5%		(0.44)	
PM 58	UNEs - % SWBT Caused Missed Due Dates - BRI Loop	CWT	Aug	15.6%	9.0%		1.28	No
			Sep	3.9%	8.9%		(1.24)	
			Oct	5.3%	5.7%		(0.14)	
			Nov	13.8%	6.2%		2.76	
			Dec	3.0%	8.9%		(1.68)	
PM 58	UNEs - % SWBT Caused Missed Due Dates - BRI Loop	HS	Aug	21.1%	27.9%		(1.13)	No
			Sep	7.0%	23.9%		(3.31)	
			Oct	21.7%	27.9%		(1.07)	
			Nov	14.5%	29.5%		(2.81)	
			Dec	32.8%	22.6%		3.05	
PM 58	UNEs - % SWBT Caused Missed Due Dates - BRI Loop	DFW	Aug	23.1%	14.0%		2.58	No
			Sep	4.3%	10.8%		(2.25)	
			Oct	11.3%	6.9%		1.75	No
			Nov	9.9%	6.6%		1.17	No**
			Dec	19.0%	13.4%		1.64	No**
PM 58	UNEs - % SWBT Caused Missed Due Dates - DS1 Loop	DFW	Aug	21.1%	3.1%		3.63	No
			Sep	3.4%	3.9%		(0.15)	
			Oct	15.8%	3.1%		2.95	No
			Nov	4.8%	2.9%		0.55	
			Dec	16.5%	2.7%		2.85	No
PM 58	UNEs - % SWBT Caused Missed Due Dates - DS1 Loop	ST	Aug	25.0%	10.4%		2.00	No
			Sep	2.9%	10.9%		(1.40)	
			Oct	16.7%	5.9%		1.49	No**
			Nov	12.8%	8.2%		0.78	
			Dec	20.0%	36.0%		(1.38)	

PM	Description	Region	Month	CLEC	SWBT	Benchmark	Z-Value	Result
PM 58	UNEs - % SWBT Caused Missed Due Dates - DS1 Loop	HS	Aug	10.5%	24.3%		(1.31)	No No**
			Sep	0.0%	3.2%		(0.81)	
			Oct	10.4%	5.5%		1.11	
			Nov	13.5%	2.2%		2.01	
			Dec	9.7%	3.6%		1.29	
PM 58	UNEs - % SWBT Caused Missed Due Dates - DS1 Dedicated Transport	HS	Aug	0.0%	24.3%		< 10 obs	No
			Sep	0.0%	3.2%		< 10 obs	
			Oct	34.3%	5.5%		3.94	
			Nov	0.0%	2.2%		< 10 obs	
			Dec	n/a	3.6%		< 10 obs	
PM 58	UNEs - % SWBT Caused Missed Due Dates - DSL	HS	Aug	n/a	n/a		< 10 obs	No No
			Sep	0.0%	4.3%		< 10 obs	
			Oct	13.3%	2.3%		3.80	
			Nov	5.1%	4.0%		0.63	
			Dec	14.0%	4.9%		5.16	
PM 58	UNEs - % SWBT Caused Missed Due Dates - DSL	CWT	Aug	n/a	n/a		< 10 obs	No No** No No
			Sep	30.0%	2.6%		5.00	
			Oct	3.6%	1.3%		1.32	
			Nov	16.9%	2.3%		5.89	
			Dec	12.9%	3.1%		3.88	
PM 58	UNEs - % SWBT Caused Missed Due Dates - DSL	DFW	Aug	n/a	n/a		< 10 obs	No No
			Sep	0.0%	4.4%		< 10 obs	
			Oct	14.0%	5.4%		2.37	
			Nov	11.7%	5.7%		2.77	
			Dec	10.1%	8.7%		0.69	
PM 59	UNEs - % Trouble Reports on N,T,C Orders within 30 Days - 8.0 dB Loop	CWT	Aug	3.4%	3.8%		(0.28)	No No No
			Sep	2.8%	3.5%		(0.47)	
			Oct	7.0%	3.3%		3.99	
			Nov	3.1%	2.9%		0.20	
			Dec	6.1%	2.8%		5.00	

PM	Description	Region	Month	CLEC	SWBT	Benchmark	Z-Value	Result
PM 59	UNEs - % Trouble Reports on N,T,C Orders within 30 days - 8.0 dB Loop	HS	Aug	2.4%	3.8%		(3.60)	
			Sep	6.9%	3.7%		7.85	No
			Oct	6.1%	3.5%		5.72	No
			Nov	5.9%	3.5%		6.34	No
			Dec	8.2%	3.5%		12.93	No
PM 59	UNEs - % Trouble Reports on N,T,C Orders within 30 Days - 8.0 dB Loop	DFW	Aug	2.4%	3.2%		(2.17)	
			Sep	2.5%	3.0%		(1.69)	
			Oct	4.4%	2.9%		3.92	No
			Nov	3.7%	3.1%		1.58	No**
			Dec	3.5%	2.9%		1.69	No**
PM 59	UNEs - % Trouble Reports on N,T,C Orders within 30 Days - 5.0 dB Loop	CWT	Aug	9.4%	1.9%		3.64	No
			Sep	12.5%	2.0%		3.86	No
			Oct	6.3%	2.8%		0.84	No**
			Nov	0.0%	2.4%		< 10 obs	
			Dec	11.8%	0.8%		4.75	No
PM 59	UNEs - % Trouble Reports on N,T,C Orders within 30 Days - 5.0 dB Loop	ST	Aug	4.3%	3.4%		0.44	
			Sep	1.6%	1.3%		0.27	
			Oct	2.7%	2.1%		0.27	
			Nov	11.1%	1.6%		4.02	No
			Dec	8.3%	1.8%		2.81	No
PM 59	UNEs - % Trouble Reports within 30 Days - BRI Loop	CWT	Aug	9.4%	3.6%		1.70	No
			Sep	8.3%	4.7%		1.17	No**
			Oct	15.1%	5.4%		3.75	No
			Nov	29.1%	3.5%		10.44	No
			Dec	34.3%	4.7%		9.53	No
PM 59	UNEs - % Trouble Reports on N,T,C Orders within 30 Days - BRI Loop	DFW	Aug	4.8%	4.6%		0.09	
			Sep	4.5%	5.7%		(0.52)	
			Oct	7.5%	4.8%		1.31	
			Nov	13.8%	5.5%		3.10	No
			Dec	23.8%	4.7%		8.31	No

PM	Description	Region	Month	CLEC	SWBT	Benchmark	Z-Value	Result
PM 59	UNEs - % Trouble Reports on N,T,C Orders within 30 Days - BRI Loop	HS	Aug	3.6%	6.4%		(0.83)	
			Sep	2.9%	5.0%		(0.80)	
			Oct	8.8%	5.6%		1.02	
			Nov	14.7%	6.5%		2.70	No
			Dec	27.0%	6.7%		8.96	No
PM 59	UNEs - % Trouble Reports on N,T,C Orders within 30 Days - BRI Loop	ST	Aug	20.0%	6.3%		< 10 obs	
			Sep	0.0%	4.2%		< 10 obs	
			Oct	0.0%	4.5%		< 10 obs	
			Nov	0.0%	3.4%		(0.68)	
			Dec	27.3%	4.2%		3.58	No
PM 59	UNEs - % Trouble Reports on N,T,C Orders within 30 Days - DSL	CWT	Aug	n/a	n/a		< 10 obs	
			Sep	0.0%	4.8%		(0.71)	
			Oct	7.3%	8.1%		(0.23)	
			Nov	10.3%	4.7%		1.91	No
			Dec	13.0%	5.7%		2.38	No
PM 59	UNEs - % Trouble Reports on N,T,C Orders within 30 Days - DSL	DFW	Aug	n/a	n/a		< 10 obs	
			Sep	0.0%	5.1		< 10 obs	
			Oct	4.8%	8.1%		(0.79)	
			Nov	5.1%	5.4%		(0.11)	
			Dec	13.6%	5.1%		4.90	No
PM 59	UNEs - % Trouble Reports on N,T,C Orders within 30 Days - DSL	HS	Aug	n/a	n/a		< 10 obs	
			Sep	0.0%	12.9%		< 10 obs	
			Oct	3.4%	10.1%		(1.18)	
			Nov	3.8%	11.4%		(2.72)	
			Dec	9.8%	5.5%		2.40	No
PM 59	UNEs - % Trouble Reports on N,T,C Orders within 30 Days - Analog Line Port	CWT	Aug	n/a	1.9%		< 10 obs	
			Sep	0.0%	2.0%		< 10 obs	
			Oct	12.9%	2.8%		3.26	No
			Nov	20.0%	2.4%		5.80	No
			Dec	100%	0.8%		< 10 obs	

PM	Description	Region	Month	CLEC	SWBT	Benchmark	Z-Value	Result
PM 60	UNEs - % Missed Due Dates Due to Lack of Facilities - 5.0dB Loop	ST	Aug	0.0%	1.9%		(1.36)	
			Sep	2.4%	0.0%		5.25	No
			Oct	8.1%	0.0%		8.44	No
			Nov	0.0%	0.0%		0.0	
			Dec	0.0%	0.0%		0.0	
PM 60	UNEs - % Missed Due Dates Due to Lack of Facilities - BRI Loop	CWT	Aug	3.1%	0.5%		1.97	No
			Sep	3.9%	0.2%		4.11	No
			Oct	2.1%	0.2%		3.41	No
			Nov	9.2%	0.2%		9.52	No
			Dec	1.5%	0.4%		1.33	No**
PM 60	UNEs - % Missed Due Dates Due to Lack of Facilities - BRI Loop	DFW	Aug	5.8%	0.0%		11.28	No
			Sep	1.7%	0.2%		3.45	No
			Oct	2.8%	0.3%		4.06	No
			Nov	1.2%	0.2%		1.67	No
			Dec	7.6%	0.1%		11.48	No
PM 60	UNEs - % Missed Due Dates Due to Lack of Facilities - BRI Loop	HS	Aug	10.5%	7.8%		0.75	
			Sep	2.8%	4.2%		(0.58)	
			Oct	11.7%	6.2%		1.71	No
			Nov	11.8%	3.7%		3.52	No
			Dec	19.0%	2.1%		10.69	No
PM 60	UNEs - % Missed Due Dates Due to Lack of Facilities - DSL	CWT	Aug	n/a	n/a		< 10 obs	
			Sep	0.0%	0.7%		(0.27)	
			Oct	1.8%	0.4%		1.42	
			Nov	11.3%	0.9%		5.60	No
			Dec	7.1%	0.3%		5.47	No
PM 60	UNEs - % Missed Due Dates Due to Lack of Facilities - DSL	DFW	Aug	n/a	n/a		< 10 obs	
			Sep	0.0%	1.1%		< 10 obs	
			Oct	4.7%	1.5%		1.61	
			Nov	1.5%	1.6%		(0.12)	
			Dec	6.0%	1.0%		5.68	No

PM	Description	Region	Month	CLEC	SWBT	Benchmark	Z-Value	Result
PM 60	UNEs - % Missed Due Dates Due to Lack of Facilities - DSL	HS	Aug	n/a	n/a		< 10 obs	
			Sep	0.0%	0.5%		< 10 obs	
			Oct	6.7%	0.6%		3.82	No
			Nov	2.9%	0.5%		3.42	No
			Dec	7.2%	0.5		8.03	No
PM 62	UNEs - Average Delay Days for SWBT Missed Due Dates - BRI Loop	DFW	Aug	9.17	4.78		3.98	No
			Sep	25.0	4.97		< 10 obs	
			Oct	11.67	5.68		2.20	No
			Nov	21.25	10.49		< 10 obs	
			Dec	5.05	33.19		(2.91)	
PM 62	UNEs - Average Delay Days for SWBT Missed Due Dates - DS1 Dedicated Transport	HS	Aug	n/a	7.17		< 10 obs	
			Sep	n/a	6.0		< 10 obs	
			Oct	13.5	5.25		3.45	No
			Nov	n/a	3.0		< 10 obs	
			Dec	n/a	5.50		< 10 obs	
PM 63	UNEs - % SWBT Caused Missed Due Dates > 30 Days - 8.0dB Loop - No Field Work	HS	Aug	0.1%	0.0%		1.22	
			Sep	0.0%	0.0%		(0.46)	
			Oct	0.2%	0.0%		2.28	No
			Nov	0.1%	0.0%		3.15	No
			Dec	0.0%	0.0%		(0.28)	
PM 63	UNEs - % SWBT Caused Missed Due Dates > 30 Days - 8.0dB Loop - No Field Work	ST	Aug	0.0%	0.0%		(0.14)	
			Sep	0.0%	0.1%		(0.27)	
			Oct	1.4%	0.0%		11.33	No
			Nov	0.0%	0.0%		(0.05)	
			Dec	0.0%	0.0%		(0.05)	
PM 63	UNEs - % SWBT Caused Missed Due Dates > 30 Days - BRI Loop	DFW	Aug	0.0%	0.0%		(0.20)	
			Sep	1.7%	0.0%		5.25	No
			Oct	0.9%	0.2%		1.52	No**
			Nov	2.5%	0.7%		1.74	No
			Dec	0.0%	4.6%		(2.24)	

PM	Description	Region	Month	CLEC	SWBT	Benchmark	Z-Value	Result
PM 63	UNEs - % SWBT Caused Missed Due Dates > 30 Days - DSL	CWT	Aug	n/a	n/a		< 10 obs	No
			Sep	0.0%	0.0%		0.0	
			Oct	0.0%	0.0%		0.0	
			Nov	2.8%	0.0%		3.86	
			Dec	0.0%	0.0%		0.0	
PM 63	UNEs - % SWBT Caused Missed Due Dates > 30 Days - DSL	DFW	Aug	n/a	n/a		< 10 obs	No
			Sep	0.0%	0.0%		< 10 obs	
			Oct	2.3%	0.1%		3.16	
			Nov	0.0%	0.5%		(0.86)	
			Dec	0.0%	0.2%		(0.62)	
PM 63	UNEs - % SWBT Caused Missed Due Dates > 30 Days - DSL	HS	Aug	n/a	n/a		< 10 obs	No
			Sep	0.0%	0.5%		< 10 obs	
			Oct	0.0%	0.1%		(0.14)	
			Nov	1.5%	0.0%		4.98	
			Dec	0.0%	0.0%		0.0	
PM 65	UNEs - Trouble Report Rate - 8.0 dB Loop with Test Access	CWT	Aug	2.1%	2.6%		(0.94)	No**
			Sep	1.5%	2.2%		(1.72)	
			Oct	2.2%	1.9%		0.86	
			Nov	1.3%	1.6%		(0.96)	
			Dec	2.1%	1.8%		1.10	
PM 65	UNEs - Trouble Report Rate - 8.0 dB Loop with Test Access	HS	Aug	2.9%	2.8%		0.03	No
			Sep	5.3%	2.7%		8.22	
			Oct	3.5%	2.4%		4.28	
			Nov	3.3%	2.3%		4.98	
			Dec	4.6%	2.4%		11.22	
PM 65	UNEs - Trouble Report Rate - 5.0 dB Loop with Test Access	CWT	Aug	4.6%	0.5%		6.96	No
			Sep	2.8%	0.5%		4.51	
			Oct	0.5%	0.7%		(0.26)	
			Nov	0.5%	0.5%		0.10	
			Dec	1.4%	0.4%		2.16	